Organisational response

Report title: Digital Strategy Review – Isle of Anglesey County Council

Completion date:

Ref	Recommendation	Organisational response Please set out here relevant commentary on the planned actions in response to the recommendations	Completion date Please set out by when the planned actions will be complete	Responsible officer (title)
R1	**Strengthening the evidence base** To help ensure that its next digital strategy is well informed and that its resources are effectively targeted, in developing its strategy the Council should draw on evidence from a wide range of sources, including. • involving stakeholders with an interest in the digital strategy as well as drawing on the views of stakeholders from existing sources. • the objectives and strategies of other public bodies and identifying opportunities to collaborate. further analysis of current and future trends (see our audit criteria for Q.1.1 and Q1.2 in Appendix 1 for some examples of what this might include)	The Council has –progressed its timetable to produce its digital strategy which had begun at the time of audit and involved. • stakeholder engagement at several levels – WLGA Digital team, SOCATIM, N Wales IT network, Senior team, corporate team, Fforwm Mon (all service management teams), Business Managers (all services), the public. The IT team also have customer response feedback to helpdesk queries. • collaborative working is already undertaken in this field with other local authorities both regionally in Wales and sub regionally sharing good practice and resources.	The digital strategy is completed in draft form and is currently progressing through internal governance which should be completed by end of February 2024 The engagement and collaborative working continue on an ongoing basis through the various forums identified.	**Head of Profession HR and Transformation**
R2	**Identifying resource implications** To help ensure that its next digital strategy is deliverable, the Council should identify the short- and long- term resources implications of delivering it together with any intended efficiency savings.	To inform the strategy a request was made of all services for their planned technology priorities for the next 5 years. A scoring matrix has been developed to enable prioritisations for all new projects. The Digital Strategy will be supported by an annual action plan that will identify success criteria which includes resources and outcomes	**April 2024 for the financial year 2024/25**	**IT Team Manger**

| R3 | **Arrangements for monitoring value for money**
To be able to monitor the value for money of its next digital strategy, the Council should strengthen its arrangements for monitoring both its progress and impact over the short, medium and longer term. | Monitoring of the digital strategy will be included in the Transformation Board (Modernising) agenda | Meetings of the Transformation Board take place every two months | **IT Team manager** |